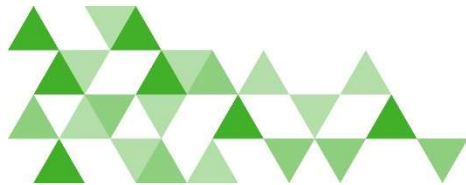


# Dental Insurance

Town of North  
Providence



June 1,  
2021



 DELTA DENTAL

# Network

- Delta Dental Premier®
  - ✓ More than 155,000 dentists
  - ✓ More than 440,000 dentist locations
- In RI, 9 out of 10 dentists are in network
- Choosing an in-network dentist:
  - ✓ Lower out-of-pocket costs
  - ✓ Instant recognition of your ID card
  - ✓ Dentist submits claims for you
  - ✓ No “balance billing”
  - ✓ [www.deltadentalri.com/findadentist](http://www.deltadentalri.com/findadentist)



# Teledentistry

New plan enhancement effective August 3, 2020.

- Initially rolled out in response to COVID-19
- Teledentistry exams are now a permanent covered benefit
- Using your phone or computer to talk, video chat, or text with your dentist when:
  - Your tooth or gums feel sore or swollen, and you want to check with your dentist,
  - You can't get to your office for your cleaning, but want to make sure no problems are developing, or
  - You're in the office for your cleaning, but the dentist checks images of your mouth from another room.
- Still encouraging regular in-office appointments



# Teledentistry

Conveniently and safely helping you get the care you need.

- Teledentistry exams can be used for:
  - Periodic oral evaluation
  - Limited oral evaluation
  - Re-evaluation (limited, problem focused, or post-operative)
- Teledentistry appointments should include looking at x-rays, pictures or videos of your mouth, including prior x-rays, pictures or videos.
- Teledentistry exams count towards your plan's limits.



# Pre-Treatment Estimates

A treatment plan submitted by your dentist allowing Delta Dental to review and provide an estimate of benefits before treatment starts.

Pre-treatment estimates consider:

- Do we need more information from your dentist?
- Does the procedure meet clinical guidelines?
- Will you exceed your annual maximum?
- Is there a time limitation?

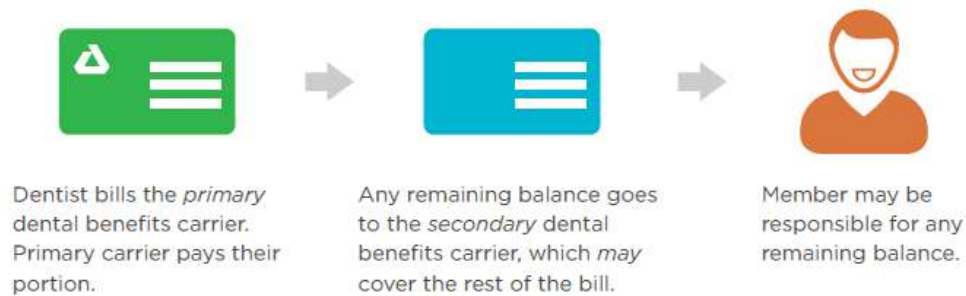
Pre-treatment estimates are recommended for procedures over \$300

*We will notify you in advance with an Explanation of Benefits*



 DELTA DENTAL

# Coordination of Benefits



## Primary or secondary?



Own  
coverage



First  
effective  
date



Birthday  
rule



Custodial  
parent



# Technology

## Delta Dental Mobile App

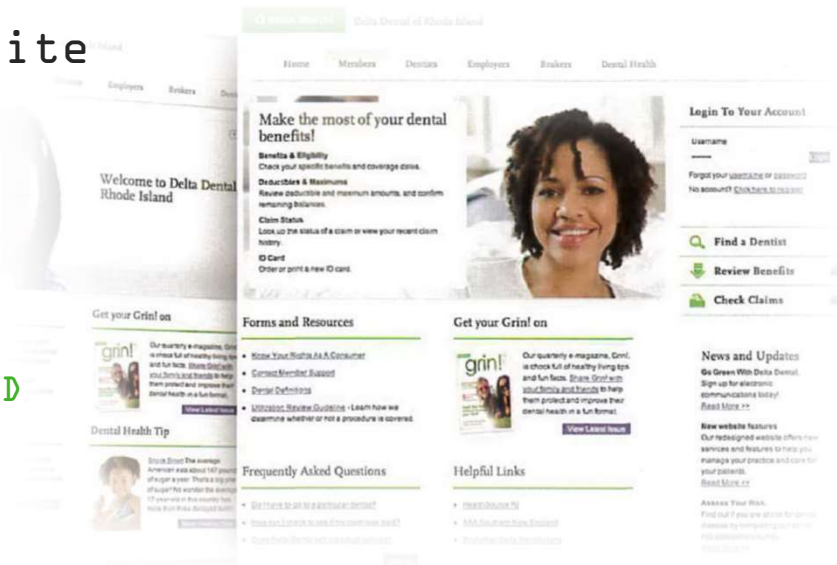
- Check your coverage & benefits
- View claims
- Mobile ID card
- Find a Dentist
- Dental Care Cost Estimator



# Technology

## Delta Dental Website

- Paperless communications
- Check your coverage & benefits
- View claims
- Order/print a new ID card
- Find a Dentist
- grin! Quarterly e-magazine





Thank  
you!

[www.deltadentalri.com](http://www.deltadentalri.com)  
401-752-6000